

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:) Art Unit: 3688
COUSINEAU et al.)
Application No.: 10/541,620) Examiner: Pouncil, Darnell A.
371(c) Date: November 17, 2006) Confirmation No.: 7835
Atty. Docket No.: 39320.0002)
Title: "DISTRIBUTED SYSTEM)
ENABLING INTEGRATION AND)
AUTOMATION OF MARKETING,)
SALES, AND SERVICE")

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO NON-FINAL OFFICE ACTION
(37 CFR §1.111(a)(1))

Dear Sir:

In response to the Office Action having a mailing date of June 9, 2009, please amend and reconsider the above-identified application as follows:

Amendments to the Claims begin on page - 2 - of this paper.

Amendments to the Drawings begin on page - 8 - of this paper.

Remarks begin on page - 9 - of this paper.

Attachments that include replacement drawing sheets 1/26-26/26, which collectively bear

Figs. 1-27.